

SAP Jam:

Social collaboration that drives results

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sap.com/jam



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SAP Jam:

Social collaboration that drives results

- 1 Introduction SAP Jam**
- 2 Customer Success Story**
- 3 Demo SAP Jam**
- 4 SLcM & Jam**
- 5 Demo SLcM & Jam**



Introduction SAP Jam



Quick introduction with/via Jam....

The screenshot displays the SAP Jam web interface. At the top, the SAP Jam logo is on the left, and the user 'Rob Jonkers' is logged in on the right. Below the header is a navigation bar with tabs: Home, Profile, Groups (selected), Tasks, Events, and Company. The main content area shows a group page for 'Social Learning for (Higher) Education & Research'. The group description states it was created for demo purposes to show social interaction between university stakeholders. Action buttons include Post Update, Record Video, Upload File, Ask Question, and More. A text box prompts the user to 'Share an update with your colleagues'. The feed shows a post by Rob Jonkers where he added a video titled 'e0c77d69-b59d-456a-8c0f-a375876c3eb2.flv' with a length of 01:11. Below this, another post shows Rob Jonkers voting in a poll titled 'What is the quality of the coffee today?'. The poll results are: Good (100% (1 vote)), Outstanding, more, more, more! (0% (0 votes)), and Very poor! Where is the Starbucks? (0% (0 votes)). A left sidebar contains navigation links: Overview, Feed Updates, Recommendations, Content, Subgroups, Events, Forums, Links, Reports, and Tasks.

SAP Jam Rob Jonkers All

Home Profile **Groups** Tasks Events Company

Social Learning for (Higher) Education & Research ⚙️

Social Learning for (Higher) Education & Research - This group is created for demo purposes to show the social (learning) interaction between key stakeholders of university (researcher, student, faculty, department, management, etc).

Post Update Record Video Upload File Ask Question More ▾

Share an update with your colleagues

Rob Jonkers added the video `e0c77d69-b59d-456a-8c0f-a375876c3eb2.flv
Length: 01:11
2 minutes ago · Reply · Like · More ▾`

Rob Jonkers voted in a poll

What is the quality of the coffee today?

| | |
|------------------------------------|---------------|
| Good | 100% (1 vote) |
| Outstanding, more, more, more! | 0% (0 votes) |
| Very poor! Where is the Starbucks? | 0% (0 votes) |

Left Sidebar: Overview, Feed Updates, Recommendations, Content, Subgroups, Events, Forums, Links, Reports, Tasks

Empowerment is changing the rules for customers, employees and external partners



Today's consumers are socially networked, connected anywhere they are, and are better informed.

Why consider social collaboration for your organization?

Solve challenges to drive organizational results

Challenges



The average interaction worker spends an estimated 28% of the workweek managing e-mail and nearly 20% looking for internal information or tracking down colleagues who can help with specific tasks.

McKinsey, The social economy: Unlocking value and productivity through social technologies



65% of sales rep time is not spent selling.

Jeff Ernst, New Rules of Sales Enablement



It costs on average \$1,398 to create one learning hour.

ASTD, State of the Industry Report



A majority of new hires do not complete their first milestone on time. 39% are not retained at one year.

Aberdeen, Onboarding: The Missing Link to Productivity, April 2012



*McKinsey Global Institute (2012)

Opportunities

\$1.3 trillion

Annual value that can be unlocked by social technologies*

2X

Value from better enterprise communication and collaboration*

40-60%

Value from improvement in customer interactions*

Standalone social networking isn't enough

Result: Social ghost towns

“

77% of employees never use their enterprise social network and only 3% use it once each day.

Forrester Research, 2012

”

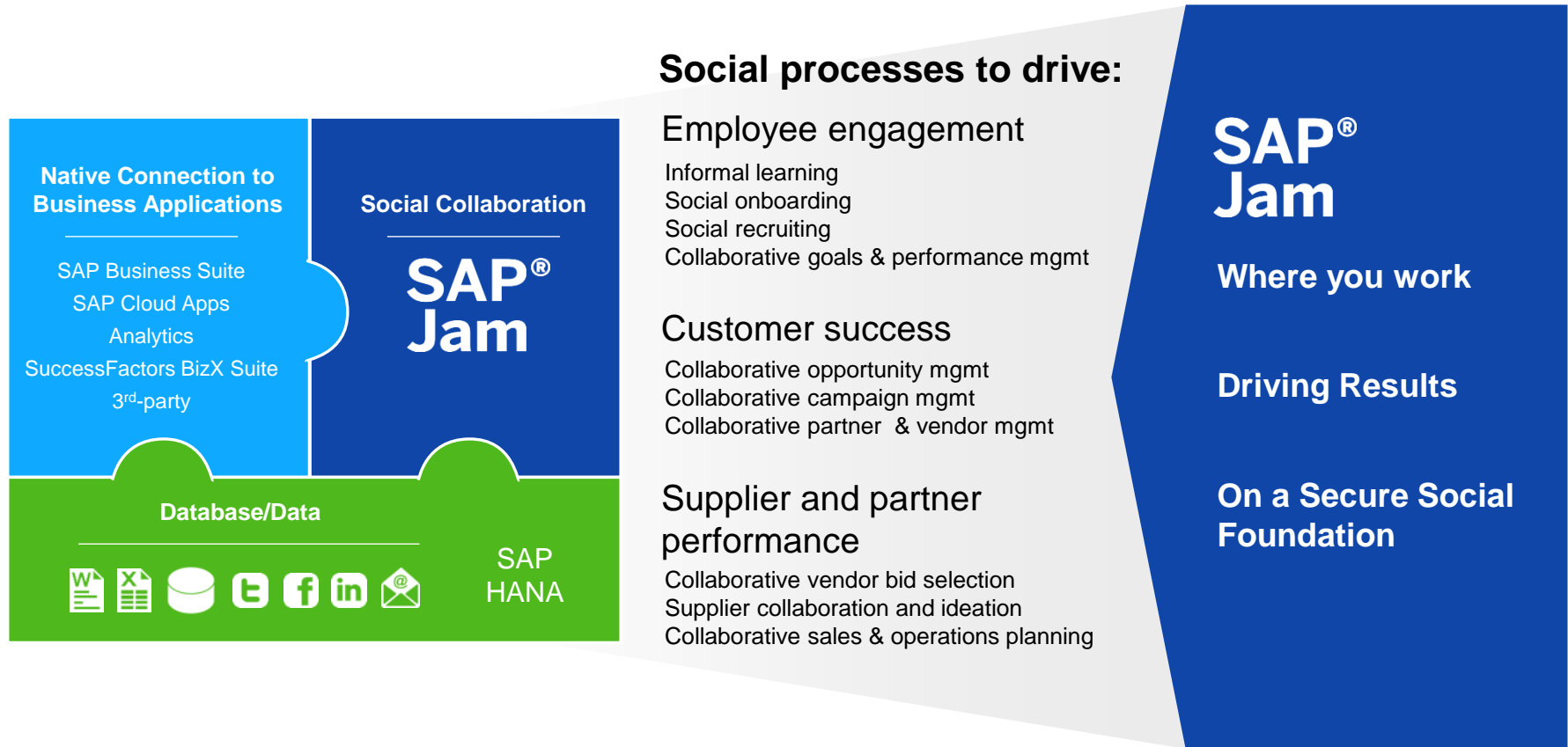
Disconnected from business process

Minimal adoption

Lacking business value

SAP social vision

Bring together people, data, content and process to deliver results



SAP Jam capabilities

12+ Millions of subscribers and growing!

Business process social

Social in applications and processes, i.e. social opportunity management, social campaign management

Structured collaboration

Brainstorm, problem solve, make decisions with business tools (ranking, pro/con tables, etc.)

External collaboration

Collaborate with customers, partners, suppliers

Enterprise social networking

Groups, feeds, discussions, etc.

The image displays several screenshots of the SAP Jam user interface. At the top, a 'SAP Customer OnDemand' header is visible. Below it, a 'GB mining equipment' opportunity is shown with a 'Pro' and 'Con' table. The 'Pro' table lists benefits like 'Much higher energy output' and 'Many more features', while the 'Con' table lists drawbacks like 'May have some bugs to work out still' and 'Not many consultants trained on implementation yet'. Below this, a 'DynaSol 350' topic is shown with a 'Stable performance' benefit and 'High maintenance costs' and 'Close to end of life' drawbacks. On the right, a 'SAP JAM GROUPS' sidebar lists groups like 'GB mining equipment test' and 'GB mining equipment - deal pricing 0925'. At the bottom, a 'Jam' login/register screen for 'ACE CORP' is shown, with a welcome message and a 'Log On' button. Below the login screen, a feed of user activity is visible, including comments and a video thumbnail.

More Value



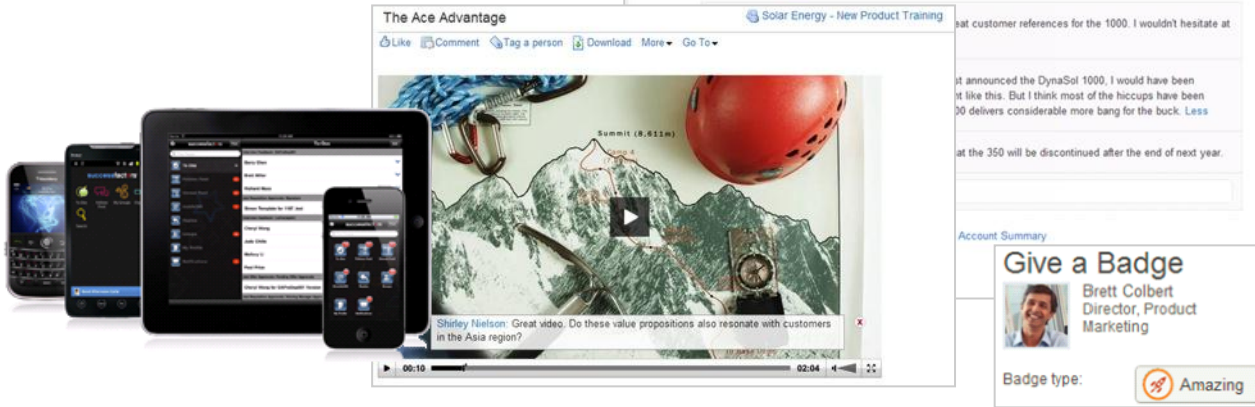
Security and Administration

SAP Jam capabilities: Social networking

Collaborate with colleagues

Connect and communicate

- Share and discover
- Manage work
- Motivate and reward
- Stay connected on the go



Features

- Profiles
- Groups
- Discussions and comments
- Microblogging and feeds
- Email notifications
- @mentions and likes
- Following people and objects
- Sharing documents and videos
- Private folders
- Document editing with MS Office
- Video recording & screen capture on your computer or mobile device
- Video playback
- Blogs and wikis
- Recommendations and featured people, content, etc.
- Bookmarks and tags
- Search
- Task management
- Polls
- Kudos
- Chat and direct messaging
- Mobile clients

For every department and process

| | |
|-----------|--|
| HR | Onboard employees or reduce learning costs |
| Sales | Create deal rooms or strategize on proposals |
| Marketing | Create teams to tackle big issues |

SAP Jam capabilities: Structured collaboration

Solve problems with business tools

Organize work, brainstorm, strategize, build consensus, drive decisions

| Topic | Pro | Con |
|--------------|---|--|
| DynaSol 1000 | <ul style="list-style-type: none"> Much higher energy output Brett Colbert, 4 minutes ago Many more features Barry Chen, a minute ago Compatible with Solar Optimization software package Barry Chen, a minute ago | <ul style="list-style-type: none"> May have some bugs to work out still Brett Colbert, 3 minutes ago Not many consultants trained on implementation yet Barry Chen, a minute ago |
| DynaSol 350 | <ul style="list-style-type: none"> Stable performance Brett Colbert, 3 minutes ago | <ul style="list-style-type: none"> High maintenance costs Brett Colbert, 3 minutes ago Close to end of life Barry Chen, a minute ago |

| 1. Build | 2. Rank | 3. Freeze |
|--|--|---------------------|
| What are the most important value propositions for Rivera? | | |
| Rank | Items (Drag and drop items to re-order) | |
| 1 | Better prediction of power fluctuations due to weather | |
| 2 | Better synchronization with other green energy options | |
| 3 | Higher power output - through optimized design | |
| 4 | Less downtime - due to proactive monitoring | |
| 5 | Reduced maintenance costs - by catching issues early | |
| No one has submitted a ranking | | Submit Your Ranking |
| Drag and drop items to re-order | | |

We need to decide...

Do we position: DynaSol 1000 OR DynaSol 350?

We decided...

DynaSol 1000. From the feedback, it appears that the DynaSol 1000 is definitely sufficiently mature to allow us to position it as a solution. We are seeing improved customer satisfaction, and especially lower implementation costs. And we have a great customer testimony to share.

We agree with this decision:

Sid Mormony Brett Colbert Barry Chen Thomas Clark

Re-open Decision

| DURATION | TOPIC | PRESENTER |
|----------------------|------------------------------|--------------|
| 9:00 AM to 9:30 AM | Introductions | |
| 9:30 AM to 10:00 AM | Roles & Responsibilities | Don Harris |
| 10:00 AM to 11:00 AM | Review Requirements | Mike Brown |
| 11:00 AM to 11:30 AM | DynaSol 1000 - New Features | Thomas Clark |
| 11:30 AM to 12:00 PM | Identify Risks & Mitigations | Don Harris |

Add More Filter by: All Type part of name

Question Idea Discussion New Board

Where can I get a new keyboard? 2 hours ago by Steve Harnick 5 12 1

Where do I find the document with all... 1 day ago by Denver Harris 5 12 1

Workplace Challenges (5) 2 days ago by Irene Yu

We Need a Better Hiring Process Just now by Jessica Markus 72 106 22

How do you book a meeting room? 15 min ago by Gerald Poland 5 12 1

Let's improve the workplace 1 day ago by Michael Whitman 9 27 12

For every department and process

| | |
|----------|---|
| HR | Collect pros and cons from employees on proposed benefit or HR policy changes |
| Research | Collaborate on a research project |
| Staff | Interact with collegians and group workers on new course development |

Features

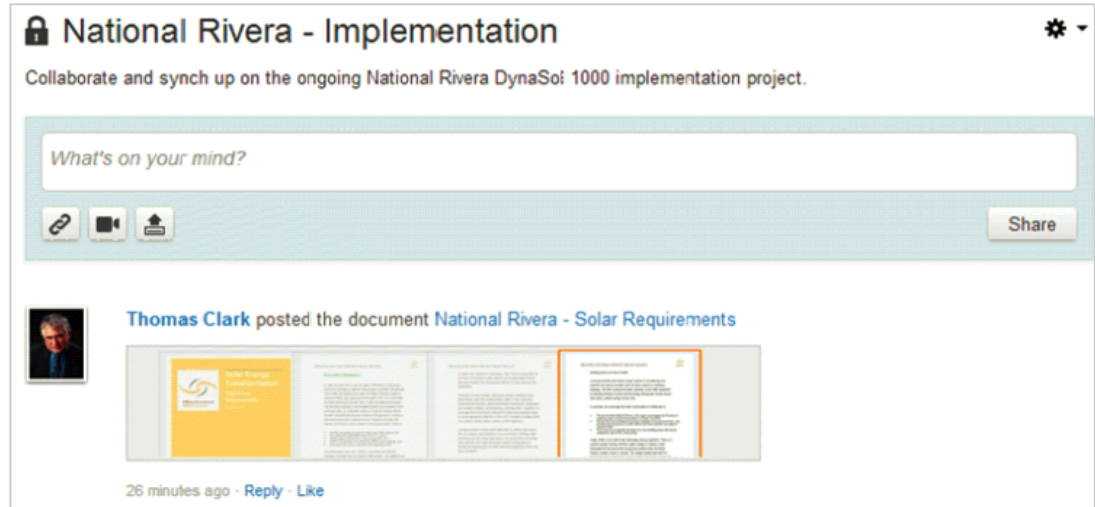
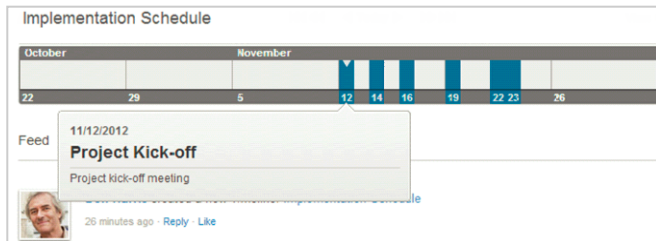
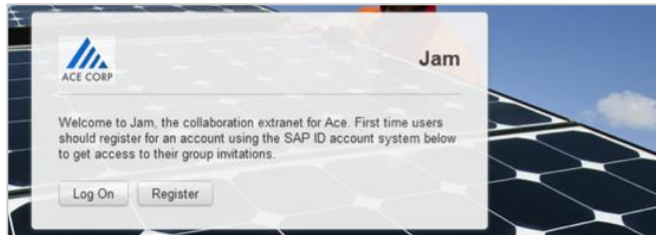
Built-in business tools including:

- Pro/con analysis
- Dynamic agenda builder
- Ranking
- Timeline
- Decision approvals and tracking
- Questions/answers and ideas

SAP Jam capabilities: External collaboration

Engage sponsors, partners, suppliers, or vendors

Streamline work, increase engagement, and speed decision making



For every department and process

| | |
|---------------------|---|
| HR | Engage recruits to streamline hiring and onboarding |
| Sales | Shorten deal cycles via increased engagement with customers |
| Service | Problem solve with customers to shorten resolution |
| Marketing | Keep project deliverables on track with vendors |
| Supply Chain | Co-innovate with partners |

Features

Company-branded groups
Secure collaboration
Social networking including microblogging, feeds, discussions, document sharing, etc.

SAP Jam capabilities: Business process social

Social where you work – in your apps and processes

Processes for ...

HR

Social learning, onboarding, expert mentoring

Sales

Social opportunity management

Customer and partner engagement

Service

Collaborative service request resolution

Marketing

Manage brand perception and crisis response

And many more...

SAP Jam + ...

SuccessFactors BizX Suite

SAP CRM/SAP Customer OnDemand

SAP Jam standalone or with SAP CRM/SAP Customer OnDemand

SAP CRM, SAP Service OnDemand, SAP Social Media Analytics by NetBase

SAP CRM, SAP Social OnDemand, SAP Social Media Analytics by NetBase

SAP Business Suite, LSO, SAP Financials OnDemand, etc.

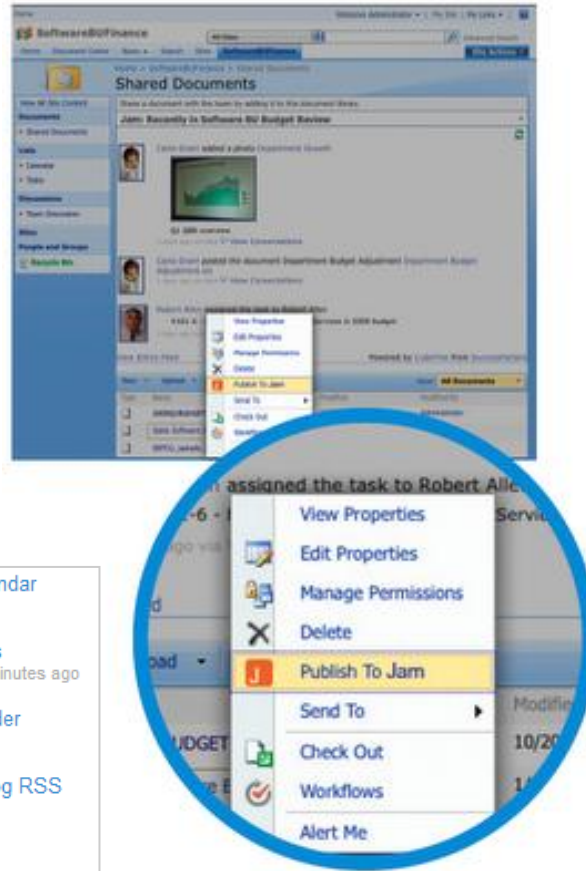
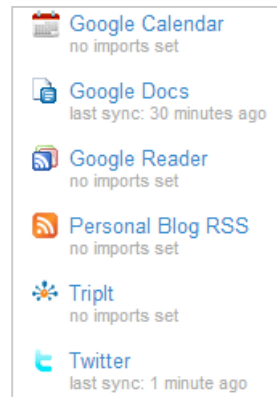


SAP Jam Capabilities: Security & administration

Deliver a single, secure social foundation

Extend, customize, and manage

- Avoid multiple collaboration silos
- Deliver a unified social experience
- Infuse collaborative capabilities in any application or process
- Rapidly implement & easily manage in the cloud
- Protect key corporate information with enterprise grade security
- Monitor users, content, & groups for top contributors & most valuable content



Features

22 languages*

SuccessFactors BizX platform integration

SAP cloud and on-premise application integration:*

- SAP CRM
- SAP Business Suite (via SAIL)
- SAP Customer OnDemand
- SAP Financials OnDemand

Microsoft SharePoint connector

Built-in 3rd party integrations*

RESTful APIs (direct customer access)

Auto profiling and provisioning with SuccessFactors BizX platform

Customizable interface

LDAP support, auto group creation, SSO support, integration with identity providers, auto synch of profile data

SSL technology and advanced security features*

Storage

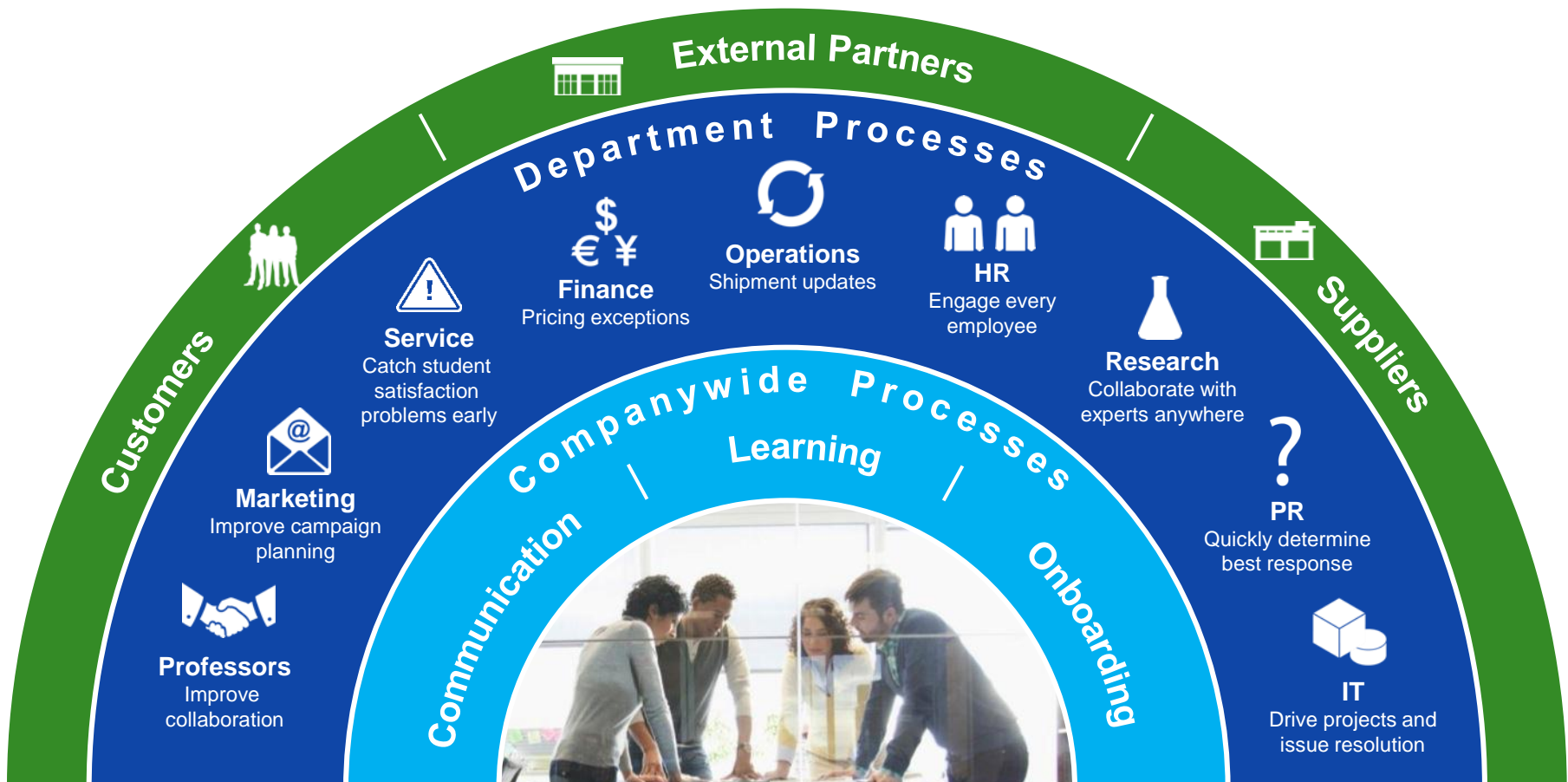
Reporting*

Site and content controls (compliance filters, enable/disable features)

*See slide notes for more detail

SAP Jam: Social collaboration across your entire network

Supporting university-wide or cross-departmental/faculty social processes



Any Employee



Customer Success Story

Bellevue University:

Unifying teams for improved collaboration with SAP Jam

QUICK FACTS

Company Name

- Location: Bellevue, NE, USA
- Industry: Higher Education
- Products and services: Undergraduate, Graduate, PhD Programs
- Size: 650+ Employees, 10,000 students
- Website: www.bellevue.edu
- Solutions: SAP Jam

“SAP Jam plays a key role in our efforts at Bellevue University to breakdown silos and unify our teams to help change lives for the better.”

Patrick Whalen

Director, Training & Organizational Development
Bellevue University

Challenges & Opportunities

- Difficulty communicating across the entire university staff
- Hard to locate latest information and up-to-date document versions
- Lacked a system for leveraging veteran employee knowledge in learning activities

Objectives

- Create a searchable information repository
- Capture veteran employee knowledge
- Improve communication
- Add additional context to work items and information

Implementation Highlights

- Steady internal adoption
- Minimal training required for employees to get started

Why SAP

- Intuitive and easy to use
- Conforms to the way employees get their work done
- Best value social solution

Benefits

- Finding important information faster
- Grassroots nominations for employee of the month
- Quick onboarding for new hires
- Improved cross-departmental collaboration
- Streamlined task and project management



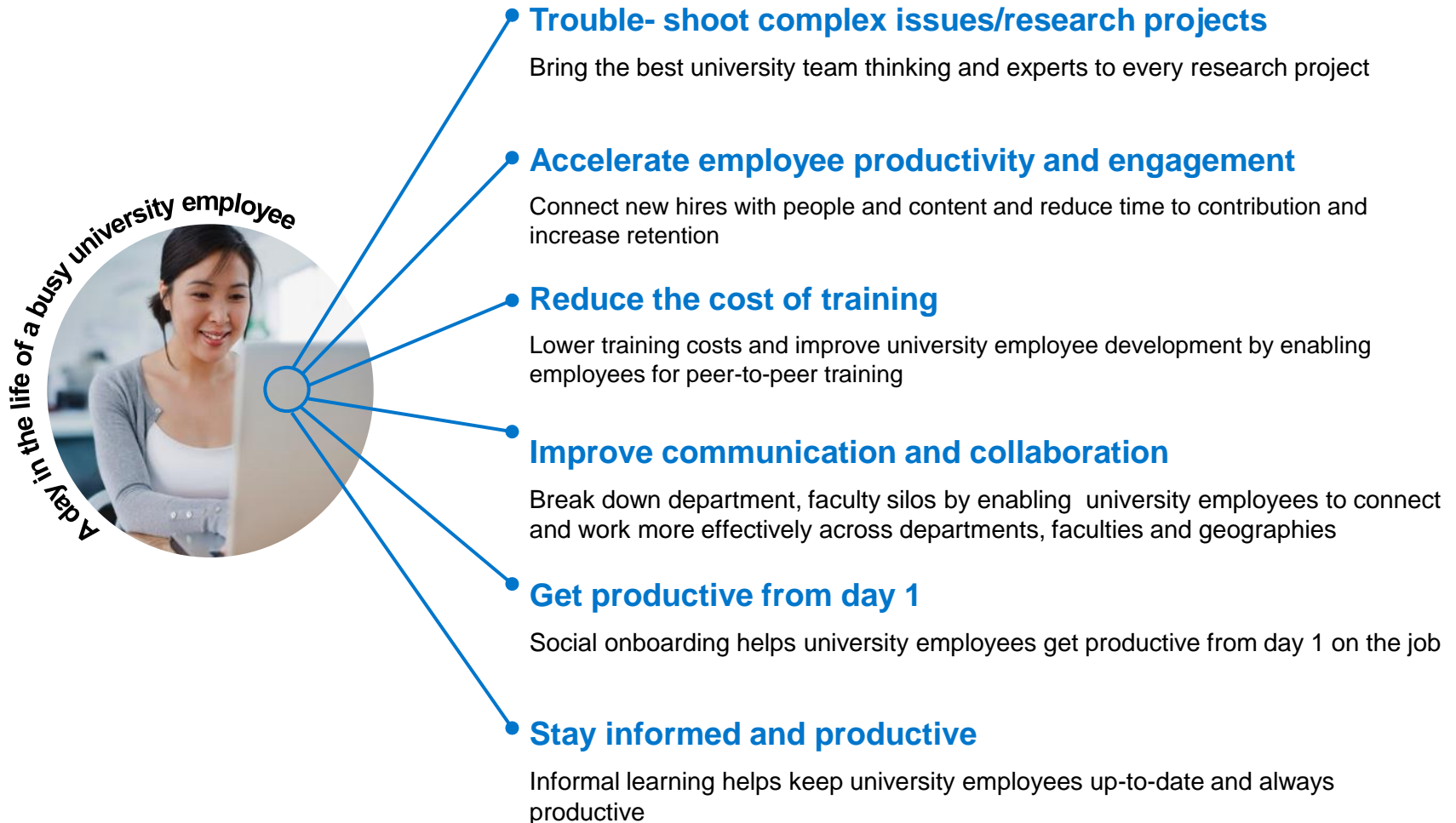


Demo of SAP Jam

Lab: SAP Jam & SAP SLcM



Social for (Higher) Education & Research



(Why) Social for SLcM ?

- SAP SLcM customer & prospect demand
- Student demand (Design Thinking sessions)
- Lots of universities use their LMS solely as content platform
- Custom integration (api) to existing LMS solutions
- No social collaboration tool with (in-house) LMS



Process integration Use Cases

1. Recruiting & Application/Admission process:

Prospect student send in his admission to SLcM via the portal and/or mobile application and afterwards receives a message that he/she is invited/accepted to the University Admission JAM group/OR Program related JAM group. Here the applicant can find all relevant info on the admission procedures, can ask questions, can see tutorial movies, etc etc

2. Course Registrations process:

Once a student is registered for a course in SLcM the student is automatically added to the JAM group for that course. That group is owned, managed and driven by the professor



Process integration Use Cases

3. Graduation & Alumni Process

After the student successfully graduated in SLcM the student/alumni is registered automatically for the Alumni JAM group (*program of study based*). The group would have sub groups based on the year of graduation

4. Class update process

After a class scheduled event is changed the system triggers an event to the related course specific JAM group to inform the students about the class change (change of room, cancellation, etc)



Process integration Use Cases

5. Grading process

After grades for a specific course are entered (all of the grades for all students!) the SLcM system triggers an update of all of these grades to the related course JAM group





Lab demo: SAP Jam & SAP SLcM

Screenshots – SLcM logon

Log on to 'ECP' ×

SAP Student Lifecycle Management

[Register here](#)

User: *

Password: *

Language: ▼

☐ Accessibility

[Log On](#)

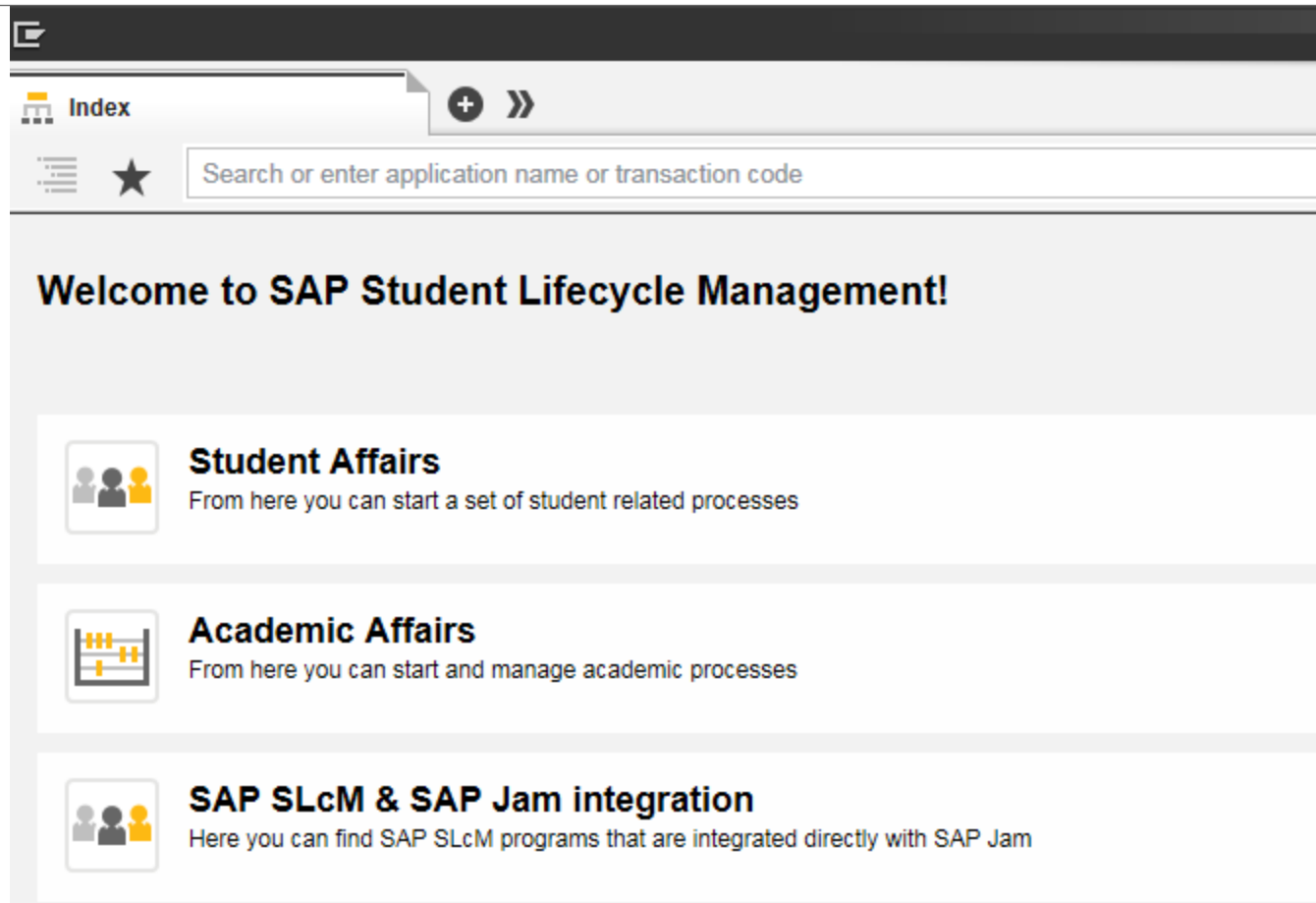
[Change Password](#) [Forgot your password?](#) [Contact](#)

Welcome to the SAP Student Lifecycle Management Demo System.




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Screenshots – Menu SLcM

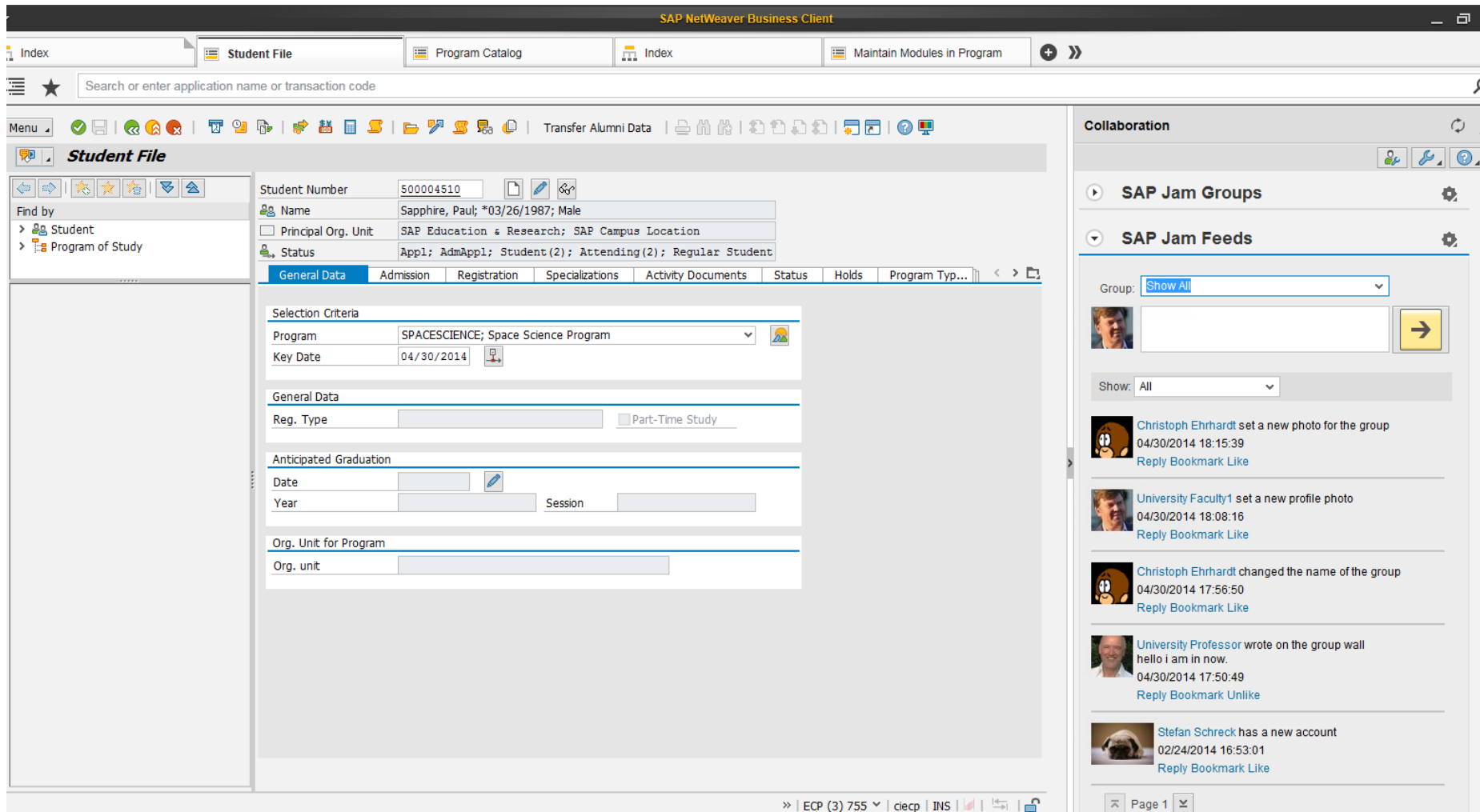


Screenshots – Menu SLcM

**SAP SLcM & SAP Jam integration**
Here you can find SAP SLcM programs that are integrated directly with SAP Jam

| | |
|---|--|
| Overview Overview Work Center | SLcM Transactions with Jam Chips |
| SLcM Transactions with Jam Chips > | Student File |
| | Module Catalog |
| | Program Catalog |
| | Maintain Student Master Data |

Screenshots – Student File (+Student Master Data)



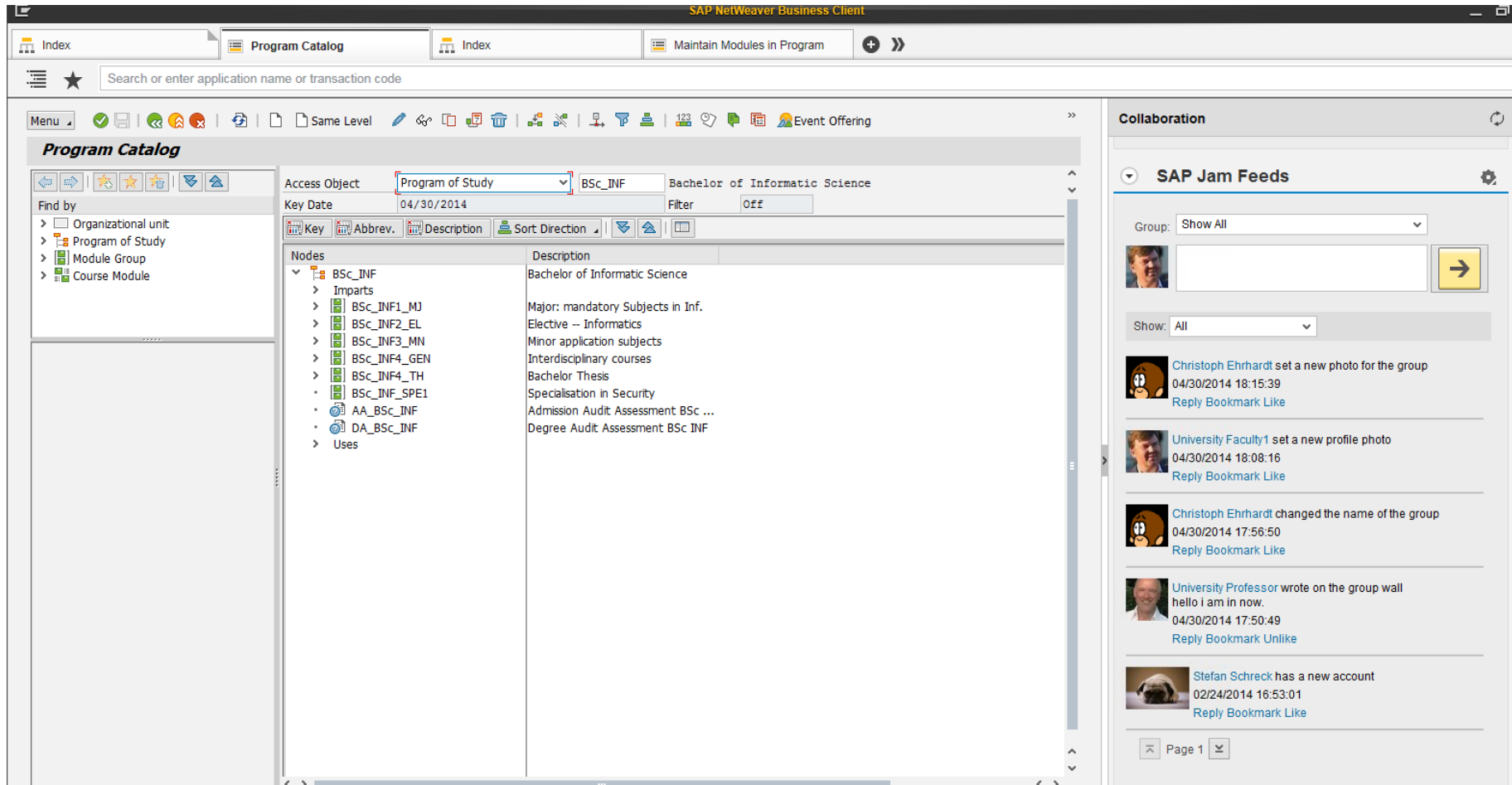
The screenshot displays the SAP NetWeaver Business Client interface for the 'Student File' transaction. The top navigation bar includes 'Index', 'Student File', 'Program Catalog', and 'Maintain Modules in Program'. A search bar is located below the navigation bar. The main content area is divided into several sections:

- Find by:** A sidebar on the left with options for 'Student' and 'Program of Study'.
- Student Information:** A central area displaying student details for 'Sapphire, Paul; *03/26/1987; Male'. It includes fields for 'Principal Org. Unit' (SAP Education & Research; SAP Campus Location) and 'Status' (Appl; AdmAppl; Student(2); Attending(2); Regular Student).
- Selection Criteria:** A section with a dropdown for 'Program' (SPACESCIENCE; Space Science Program) and a 'Key Date' (04/30/2014).
- General Data:** A section with a 'Reg. Type' field and a 'Part-Time Study' checkbox.
- Anticipated Graduation:** A section with fields for 'Date', 'Year', and 'Session'.
- Org. Unit for Program:** A section with an 'Org. unit' field.

On the right side, there is a 'Collaboration' panel titled 'SAP Jam Groups' and 'SAP Jam Feeds'. It shows a list of group members and their recent activities, including profile photo updates and group name changes.

At the bottom of the main content area, there is a status bar showing 'ECP (3) 755' and 'ciecp | INS'.

Screenshots – Program Catalog (+also module catalog)



The screenshot displays the SAP NetWeaver Business Client interface for the Program Catalog. The top navigation bar includes tabs for Index, Program Catalog, Index, and Maintain Modules in Program. A search bar is located below the tabs. The main content area is divided into a left sidebar and a central table.

Program Catalog

Find by

- Organizational unit
- Program of Study
- Module Group
- Course Module

Access Object: Program of Study | **BSc_INF** | Bachelor of Informatic Science

Key Date: 04/30/2014 | **Filter**: Off






| Key | Abbrev. | Description | Sort Direction |
|----------------|---------|------------------------------------|----------------|
| Nodes | | | |
| ▼ BSc_INF | | Bachelor of Informatic Science | |
| > Imparts | | | |
| > BSc_INF1_MJ | | Major: mandatory Subjects in Inf. | |
| > BSc_INF2_EL | | Elective -- Informatics | |
| > BSc_INF3_MN | | Minor application subjects | |
| > BSc_INF4_GEN | | Interdisciplinary courses | |
| > BSc_INF4_TH | | Bachelor Thesis | |
| > BSc_INF_SPE1 | | Specialisation in Security | |
| • AA_BSc_INF | | Admission Audit Assessment BSc ... | |
| • DA_BSc_INF | | Degree Audit Assessment BSc INF | |
| > Uses | | | |

Collaboration

SAP Jam Feeds

Group: Show All

Show: All

-  Christoph Ehrhardt set a new photo for the group
04/30/2014 18:15:39
[Reply](#) [Bookmark](#) [Like](#)
-  University Faculty1 set a new profile photo
04/30/2014 18:08:16
[Reply](#) [Bookmark](#) [Like](#)
-  Christoph Ehrhardt changed the name of the group
04/30/2014 17:56:50
[Reply](#) [Bookmark](#) [Like](#)
-  University Professor wrote on the group wall
hello I am in now.
04/30/2014 17:50:49
[Reply](#) [Bookmark](#) [Unlike](#)
-  Stefan Schreck has a new account
02/24/2014 16:53:01
[Reply](#) [Bookmark](#) [Like](#)

Page 1

Infotype integration with SAP Jam

- Jam group ID related to the course
- Usage of template groups & automatic creation of groups via infotype maintenance

The image displays two screenshots of the SAP SLCM Jam Integration interface.

Top Screenshot: Change SLCM JAM Integration

- Program of Study:** BSc_INF Bachelor of Informatic Science
- Planning Status:** Active
- Validity:** 01/01/2000 to 12/31/9999
- SLCM JAM Integration:**
 - JAM Group ID: 51626
 - JAM Group Type:
 - JAM Template ID:
 - JAM Group Active: X

Bottom Screenshot: Create SLCM JAM Integration

- Module:** IN0001 Introduction to Informatic 1
- Planning Status:** Active
- Validity:** 01/01/2000 to 12/31/9999
- SLCM JAM Integration:**
 - JAM Group ID: 51624
 - JAM Group Type:
 - JAM Template ID:
 - JAM Group Active: X

BRF integration with SAP Jam (5 scenarios all BRF driven)

SAP NetWeaver Business Client

Index Student File BRF Display Actions

Search or enter application name or transaction code

Menu

BRF Display Actions

BRF Objects
ISHERCM_PP

Action
ZMOODBOOK_JAM_INV JAM invitation for Modules

Administrative Data

Actions

| Impl. Class | Short Text | Seq. No. | DO | UNDO |
|-------------|---------------------------|----------|----|------|
| 0FM001 | Function Module as Action | | 1 | 0 |

Description

Actions

- All Groups
- Actions
- Events
 - 0ACADEMICEVENT Event: Academic event edited
 - 0ACADEMIC_WORK Event: Academic Work Extended Maintenance Finish
 - 0ADMISSION Event: Admission Activity Executed
 - 0ANTICGRAD Event: Anticipated Graduation Data Updated
 - 0ATTENDANCE_TRACKING
 - 0AT_PREEXCABS
 - 0EVBOOKING Event: Event Booking edited
 - 0EVENTPACKAGE Event: Event Package edited
 - 0FEECALC_REAL Event: Real Fees Posted
 - 0FEECALC_STAT Event: Statistical Fees Posted
 - 0GRADING Event: Grading Activity Executed
 - 0GRANTEVAL_DIS Event: Disbursement of Financial Aid Posted
 - 0GRANTEVAL_EXP Event: Expected Financial Aid Posted
 - 0MODBOOK Event: Module Booking Activity Executed

BRF log: course booked results in invitation trigger to Jam

SAP NetWeaver Business Client

Index Maintain Modules in Program Display logs

Search or enter application name or transaction code

Menu

Display logs

| Date/Time/User | Nu... | External ID | Object txt | Sub-object text | Tran | Program | Mode | Log number |
|------------------------------------|-------|----------------------------------|--------------------|---|------|-------------|---------------|---------------------|
| > 04/30/2014 17:49:23 WF-BATCH | 1 | | Business Workfl... | System Job SWWVERRE | | | Batch proc... | 0000000000000259421 |
| > 04/30/2014 17:52:53 SDCAUTO | 37 | LDAP_ECPLNT755 | LDAP Synchron... | User | | RSLDAPSY... | Batch proc... | 0000000000000259423 |
| > 04/30/2014 17:57:53 SDCAUTO | 37 | LDAP_ECPLNT755 | LDAP Synchron... | User | | RSLDAPSY... | Batch proc... | 0000000000000259424 |
| > 04/30/2014 18:02:53 SDCAUTO | 37 | LDAP_ECPLNT755 | LDAP Synchron... | User | | RSLDAPSY... | Batch proc... | 0000000000000259425 |
| > 04/30/2014 18:07:53 SDCAUTO | 37 | LDAP_ECPLNT755 | LDAP Synchron... | User | | RSLDAPSY... | Batch proc... | 0000000000000259426 |
| > 04/30/2014 18:09:23 WF-BATCH | 1 | | Business Workfl... | System Job SWWVERRE | | | Batch proc... | 0000000000000259427 |
| > 04/30/2014 18:12:53 SDCAUTO | 37 | LDAP_ECPLNT755 | LDAP Synchron... | User | | RSLDAPSY... | Batch proc... | 0000000000000259428 |
| > 04/30/2014 18:16:22 JAM-FACULTY1 | 1 | NWBC | NetWeaver Bu... | NetWeaver Business Client Desktop | | | Dialog pro... | 0000000000000259429 |
| > 04/30/2014 18:17:53 SDCAUTO | 37 | LDAP_ECPLNT755 | LDAP Synchron... | User | | RSLDAPSY... | Batch proc... | 0000000000000259430 |
| > 04/30/2014 18:22:28 JAM-FACULTY1 | 2 | 0500004510 | Student Account | Automatic Creation and Change of Account Data | | SAPLHRPI... | Dialog pro... | 0000000000000259431 |
| > 04/30/2014 18:22:53 SDCAUTO | 37 | LDAP_ECPLNT755 | LDAP Synchron... | User | | RSLDAPSY... | Batch proc... | 0000000000000259432 |
| > 04/30/2014 18:25:07 JAM-FACULTY1 | 2 | 0050568500FF1ED3B4907E88A1CC11AB | Post Processing | Module Booking | | | Dialog pro... | 0000000000000259433 |
| > 04/30/2014 18:25:08 JAM-FACULTY1 | 1 | | Post Processing | Appraisal | | | Dialog pro... | 0000000000000259434 |

Message Text

BRF event OMODBOOK was successfully processed for student Sapphire, Paul (object ID 50010003)

The processing was triggered by activity "Module Booking"

Screenshots – Student self-services, directly in Jam

The screenshot displays the 'Ace Corp Jam' web interface. At the top, the user is logged in as 'University Student1'. The navigation bar includes links for Home, Profile, Groups (selected), Tasks, Events, and Company. The left sidebar shows the user's profile and a list of group-related actions: My Groups (0), Group Notifications (1), Recent Group Activity, and Browse Groups. The main content area is titled 'My Groups' and features a 'Create a Group' button. Below this, a message states 'No groups found.' with an icon of three people. A notification pop-up is visible, showing an invitation from 'University Faculty1' to join the 'Laboratory: Fundamentals of programming' group. The notification includes a welcome message, a group description, and a link to a course (Backend (ECP/755) SLcM Obj. ID 50001226).

Ace Corp Jam

University Student1

[Home](#) [Profile](#) [Groups](#) [Tasks](#) [Events](#) [Company](#)

University Student1
Student
[Edit Profile](#)

My Groups

[Create a Group](#)

My Groups (0)

Group Notifications (1)

Recent Group Activity

Browse Groups

No groups found.

Notifications [View All](#)

University Faculty1 has invited you to join the group "Laboratory: Fundamentals of programming".
This is a Public Group on Ace Corp Jam.
"Welcome..."
Group Description:
Course linked to is : Backend (ECP/755) SLcM Obj. ID 50001226
about 1 hour ago



2 Members

[+ Invite](#)

Laboratory: Fundamentals of programming



Course linked to is : Backend (ECP/755) SLcM Obj. ID 50001226



Customize the group by replacing the image above (recommended size: 660px by 150px).

Write a description of the learning topic here. Introduce who the trainers, experts, and learners are. If the group is created for a specific training course, describe the course and its objectives. Specify if the group is available for discussions before, during, or after the training event.

Course Information


Replace the sample video with an actual video about the course. Provide a description here. Or you may remove the video and enter other course information here.

Instructors





No members yet

i Overview

 Feed Updates

 Recommendations


 Content

 Events

 Forums

 Links

 Tasks

 Trash

Screenshots – Student self-service

[STUDENT](#)[ALUMNI](#)[PRESS](#)[CONTACT](#)[SERVICES](#)[English](#)

SAP University (Higher) Education & Research

New online services

Whether interested in study, student, professor, or staff - all the info at a glance

[More in Video](#)[CANDIDATES](#)

Apply online, inform about the status of your application and pay fees online!

[STUDENT](#)

Maintain your data, you pay premiums semester, you enroll in online courses and learn you and the team!

[LECTURER](#)

Maintain your data, manage training events and dates and you do testing and grading!

[DEPARTMENT](#)

Manage all matters for students and the study and examination regulations of your university!

[STUDY GUIDE](#)

Prepare counseling sessions with students before and give them an overview of the current performance.

[ABOUT U.S.](#)[RESEARCH](#)[College life](#)[COMPANY](#)[NEWS & EVENTS](#)

SAP SAMPLE UNIVERSITY IN FIGURES

| | | | |
|-------------------|--------------------------------|---------------|-----------------------------|
| Established: 1873 | President: Dr.rer.nat. Pattern | Building: 17 | Bachelor fees: 600 I / Sem |
| Faculties: 12 | Employees: 3500 | Libraries: 5 | Master Fees: 600 I / Sem |
| Students: 10,350 | Alumni: 1.76045 million | Media: 15,387 | Semesterticket: 150 I / Sem |
| Professors: 120 | | Hörsäle: 3 | |

SAP SAMPLE UNIVERSITY MOTTO "Live, Learn and challenge."

[FAQ](#)

Screenshots – Student self-services

SAP University

Search [Advanced Search](#)

Applicant Self-Services **Student Self-Services**

Student Self-Services

Service Map

Portal Favorites

There are no items to display

Student Self-Services

Personal Data
[Maintain address](#)
You can maintain your existing address, add a new address or delete an existing one.

Tuition Fee & Financial Data
[Biller Direct - Payment Self-Service](#)
With this self-service you can pay your tuition fees via different payment methods like for example creditcard.

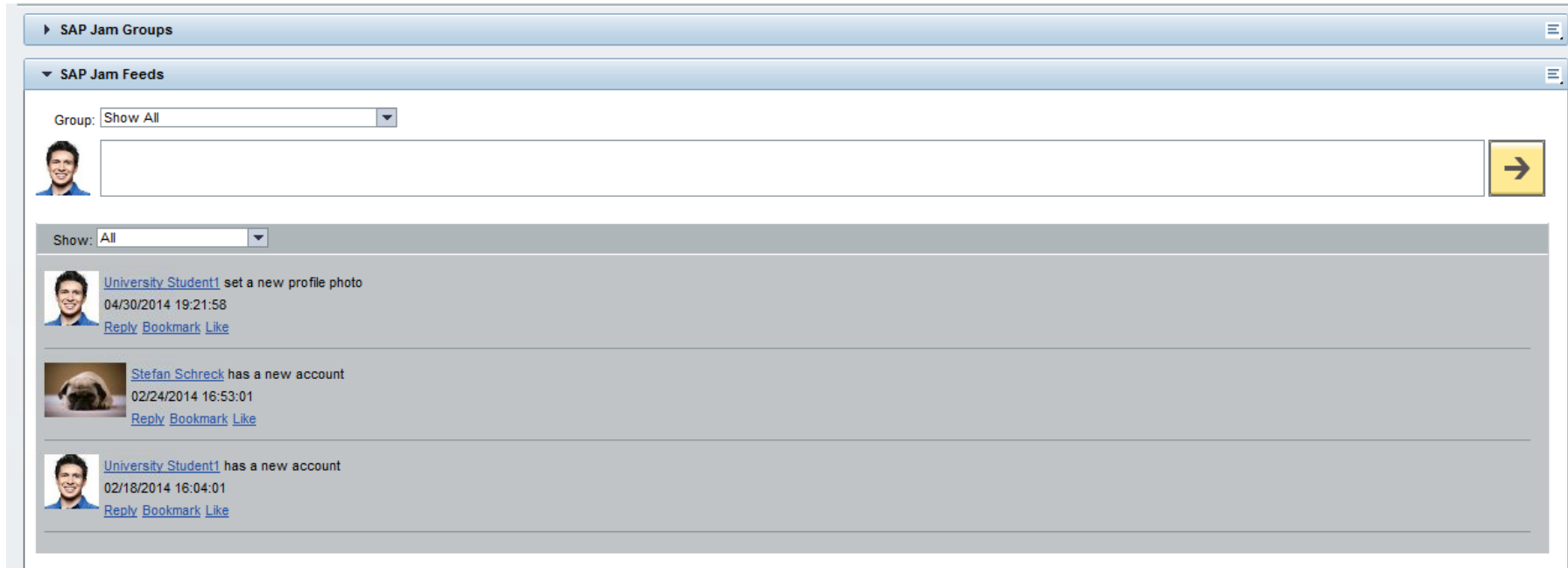
Course Registration Services
[Course Registration](#)
You can register for courses for your curriculum using this self-service.
[Special Booking Authorization Request](#)
Use this service when you need to request permission to register for a class where you do not meet the standard requirements.
[Personal Time Table](#)
Use this service to get insight in the student's timetable
[SAP University Alliances Program](#)
Follow this link to learn more on SAP University Alliances

Social Learning & Collaboration
Sie können unsere soziale und gemeinschaftliche Plattform nutzen, um Informationen mit Ihren Mitstudenten und Dozenten auszutauschen.
[Social Learning and Collaboration](#)
Social Learning and Collaboration




Learning Management System
[Learning Management System](#)
With the LMS system you follow virtual classrooms, run E-Learning and manage you digital curriculum

Academic Records Services
[View Academic Work](#)
You can view a list of the courses that you have registered for or completed, along with the corresponding credits and grades.
[Printing self-services](#)
You can select and print smart forms made available from student administration
[Correspondence/Transcript Request](#)
You can request an official transcript to be send home or to a third-party
[Grade Change Request](#)
You can request a change of grade.
[Change of Program](#)
You can request a change of program. Use this service when you wish to change your overall degree objective.

Screenshots – Student self-services



The screenshot displays the SAP Jam user interface. At the top, there is a header bar with 'SAP Jam Groups' and a menu icon. Below this is a section titled 'SAP Jam Feeds' with a dropdown menu set to 'Show All'. A search bar with a user profile picture and a yellow arrow button is located below the dropdown. The main feed area, titled 'Show: All', contains three entries:

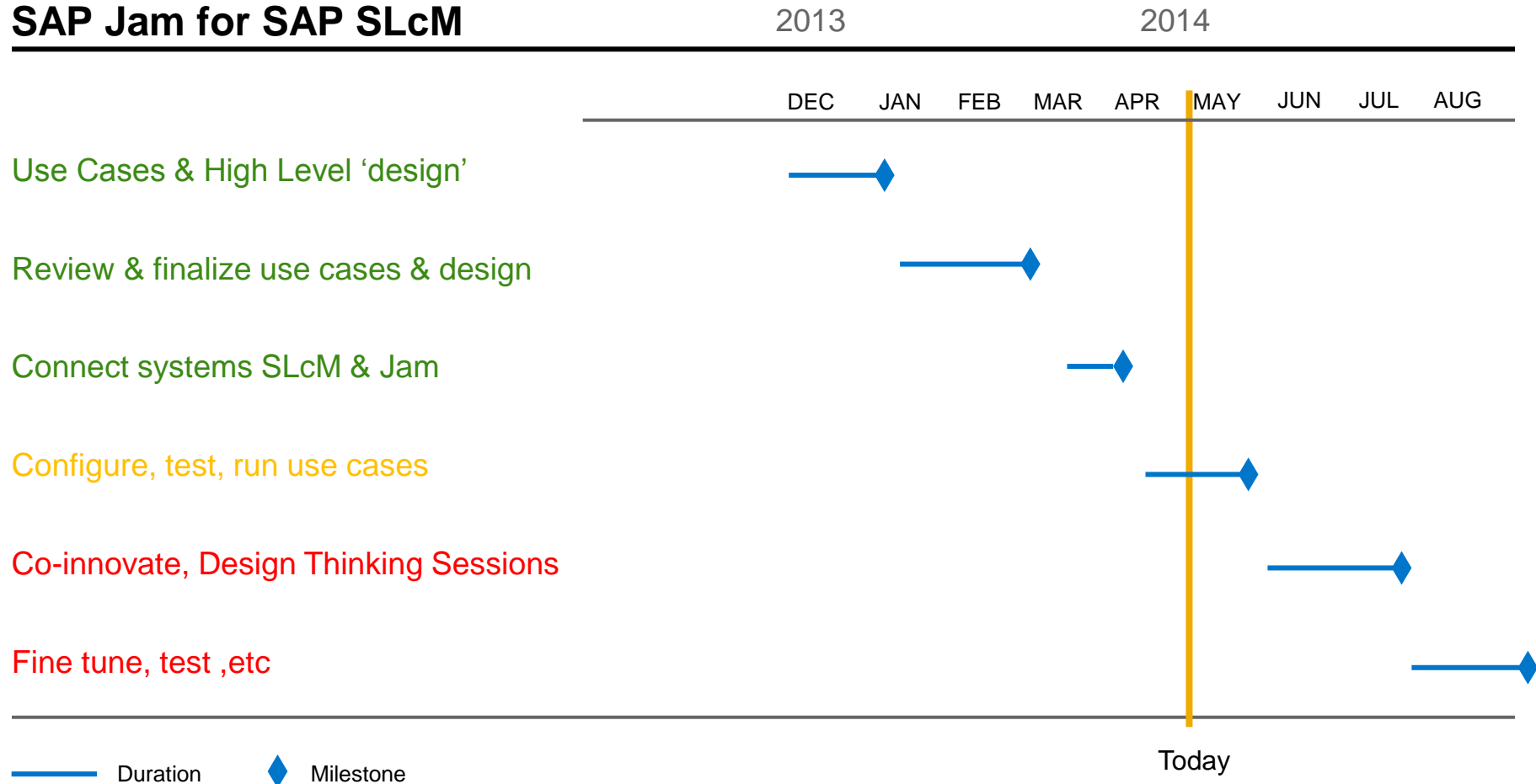
-  [University Student1](#) set a new profile photo
04/30/2014 19:21:58
[Reply](#) [Bookmark](#) [Like](#)
-  [Stefan Schreck](#) has a new account
02/24/2014 16:53:01
[Reply](#) [Bookmark](#) [Like](#)
-  [University Student1](#) has a new account
02/18/2014 16:04:01
[Reply](#) [Bookmark](#) [Like](#)

Wrap-up



Timelines lab integration

SAP Jam for SAP SLcM



Positive analyst sentiment on SAP Jam

***Visionary in Gartner's
Social Software in the
Workplace Magic Quadrant
2010-13***

***Leader in IDC's Social
Technology in Integrated
Talent Mgmt 2012***

***Major Player in IDC's
Social Software
MarketScape 2012***

***Leader in Experton's
Vendor Benchmark for
Talent Management &
Enterprise Networking
2014***

***Champion in Info-Tech's
Vendor Landscape:
Collaboration Platforms,
2013-14***



(SAP) Jam's social workflow management tools and focus on enabling teams to get things done remains a product strength that power users and self-motivated teams will value highly.

Info-Tech Research Group, Vendor Landscape 2014



SAP has... direct access both to business decision makers and to IT executives. This creates opportunities for SAP... especially when combined with an incentivized channel and sales force that can pursue solutions that combine existing on-premises applications with a cloud-based social platform.

Gartner: Social Software in the Workplace Magic Quadrant 2013



SAP Jam is at the leading edge of business social software, bringing together transactional business data with gamification techniques.

Richard Edwards, OVUM Consulting



IDC believes that embedding social capabilities into business processes and where users interact with data and content will make solutions more pervasive. The SAP business process social layer approach meets this inevitability...

IDC MarketScape: Worldwide Enterprise Social Software 2012 Vendor Analysis

Talking about sentiment.....

SAP Social Media Analytics by NetBase

Hello, Rob Jonkers. [Feedback](#) [Se](#)

Dashboards | Topics | Themes

Dashboards <

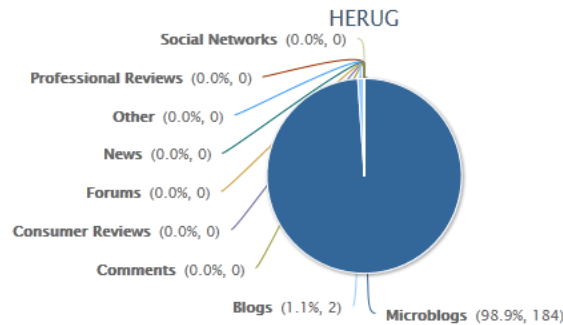
Q Search My Dashboards

- HANA Student & Learning Analy...
- HERUG
- SAP (Higher) Education & Rese...
- Trends Higher Education

Icons: [Copy] [Delete] [Edit] [Add]

SOURCES HERUG, 4/30/2013 - 4/30/2014

Sources

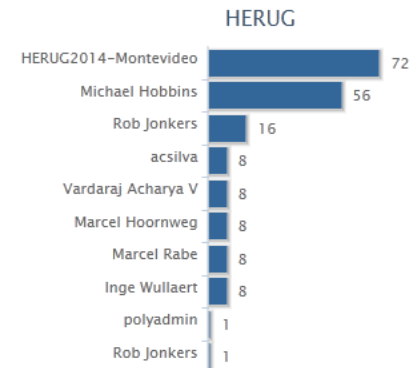


TOP AUTHORS HERUG, 4/30/2013 - 4/30/2014

Authors

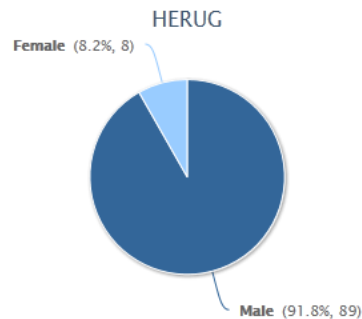
[Top 10](#)

[Mentions](#)



GENDER OF AUTHORS HERUG, 4/30/2013 - 4/30/2014

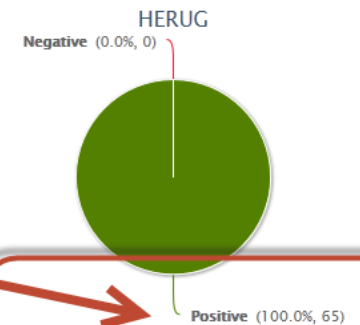
Gender [Male and Female](#)



SENTIMENT BREAKDOWN HERUG, 4/30/2013 - 4/30/2014

Sentiment

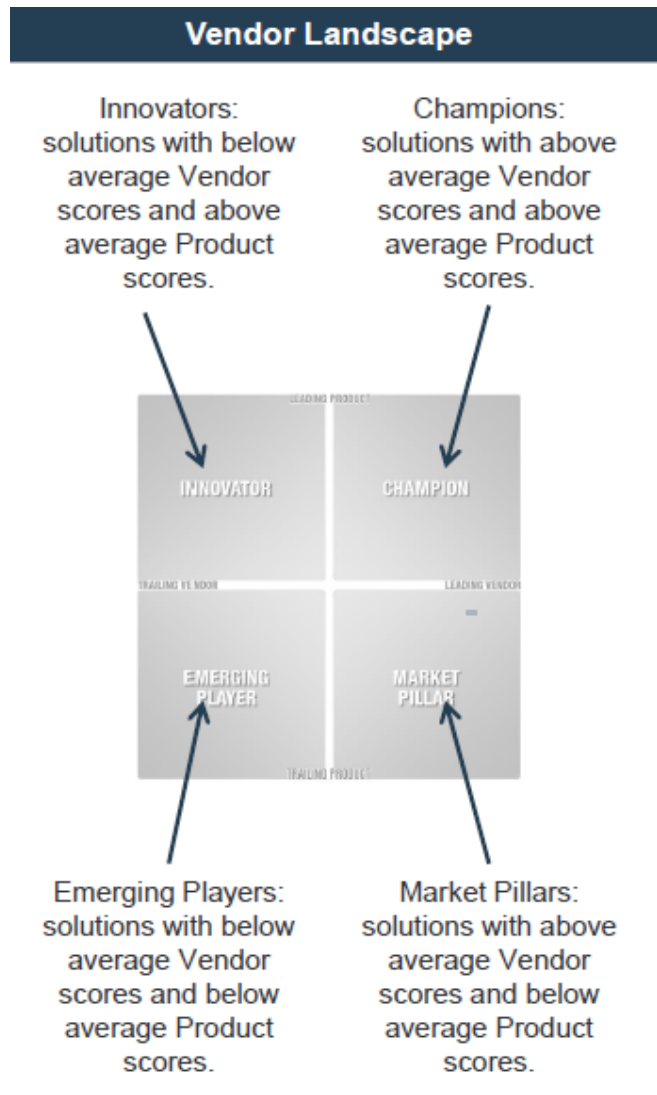
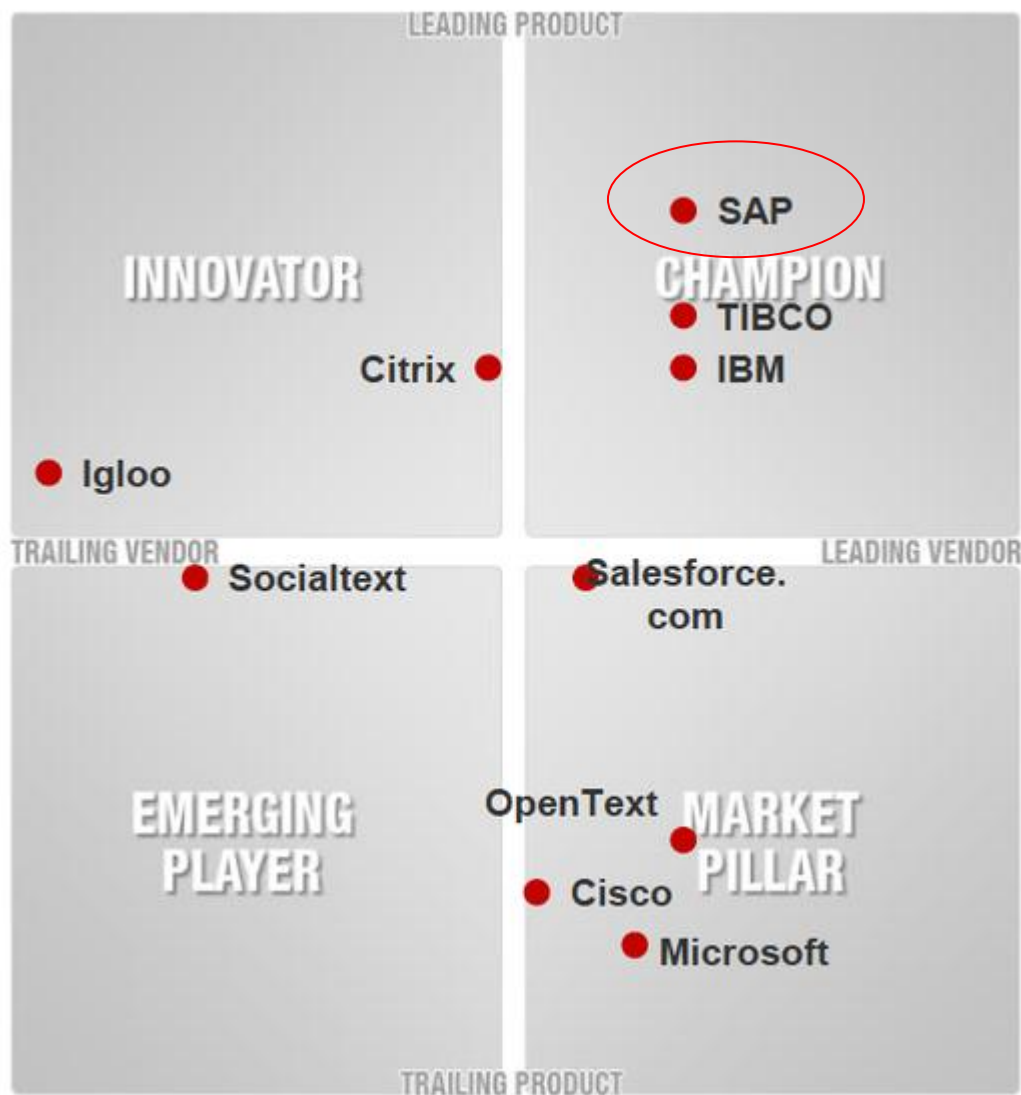
[Positive and Negative](#)



WORLD GEOGRAPHY HERUG, 4/30/2013 - 4/30/2014

US GEOGRAPHY HERUG, 4/30/2013 - 4/30/2014

Champion in Info-Tech's Vendor Landscape



Champion in Info-Tech's Vendor Landscape

Jam continues StreamWork's theme: enabling teams to get work done with strong workflow and productivity tools

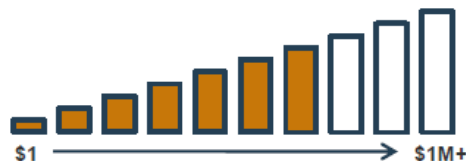


> Champion

Product: SAP Jam
Employees: 55,000+
Headquarters: Walldorf, Germany
Website: sap.com
Founded: 1972
Presence: NYSE: SAP



3 year TCO for this solution falls into pricing tier 7, between \$100,000 and \$250,000



Pricing provided by vendor

Overview

- SAP is an enterprise application software vendor that has been in the ERP and CRM markets for decades.
- Jam is a combination of the former StreamWork and acquisition of SuccessFactors' CubeTree.

Strengths

- Jam provides robust social workflow management tools with very strong project management capabilities. Onboarding and customer service are only two of many process scenarios supported.
- The product integrates well with other software (e.g. SharePoint, Evernote, Box, WebEx, Google Docs, SAP CRM). It has a comprehensive list of out-of-the-box decision making tools.
- In-document annotation, not just document metadata.
- Strong user-generated video capabilities to enable social learning.

Challenges

- SAP continues to leave real-time collaboration to integration of third parties such as WebEx. While the right decision for F500, mid-market firms may not have a chosen real-time platform in place.
- Despite solid 850% y/y growth, Jam remains one of SAP's "best kept secrets." Info-Tech clients are frequently unaware of this robust collaboration platform.

Thank You!

Contact information:

SAP IBS (Higher) Education & Research

Rob Jonkers – Solution Manager

- Join us on JAM!
- Discover us SAP via the Solution Explorer!



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Appendix