

Silke Jakobi/ Industry Business Solution Education & Research Farah Gabriela Gonzalez/ Application Innovation Public Services April 2014





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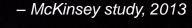
Complexity built up over decades hampers the ability to innovate; radical simplification is needed to unlock the potential.





40% executives worry that their organizations will not keep pace with technology change and lose their competitive edge.





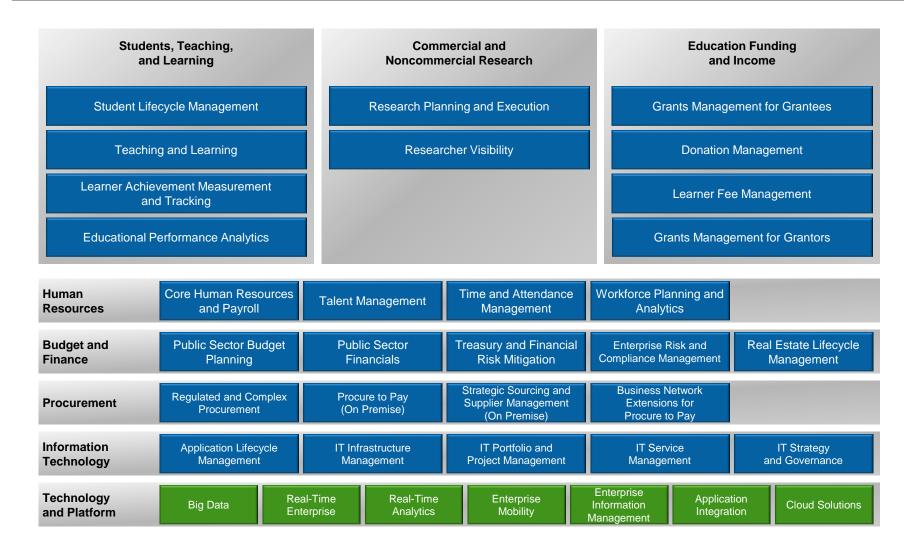


# We combine our technology innovations and operational expertise into a complete solution that best meets your needs



# SAP value map for higher education and research

Driving excellence in teaching, learning, and research



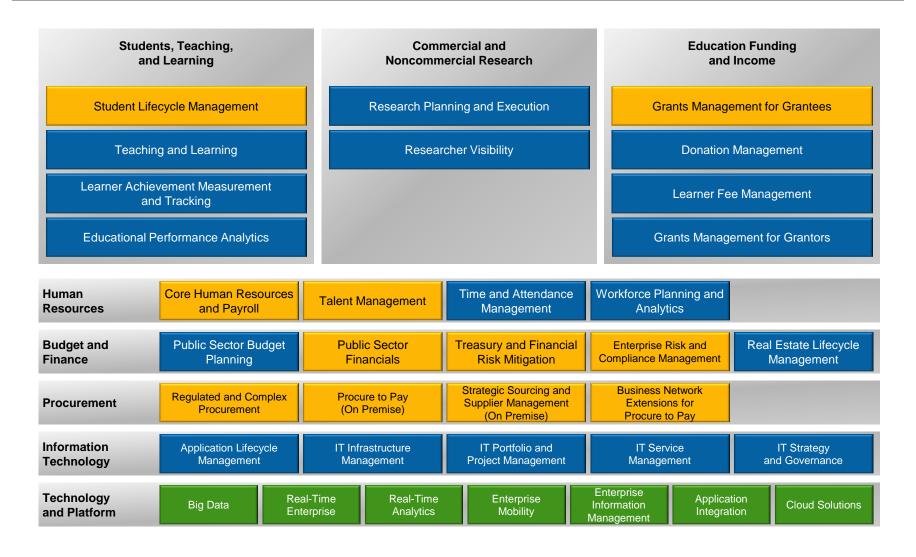


# **Innovation Roadmap**



## SAP value map for higher education and research

## Solutions powered by innovations



# Overview of SAP roadmap for Higher Education & Research Roadmap highlights

#### **Recent innovations**

## Planned innovations

#### Future direction

- Admission Enhancements
- Equivalency Determination Enhancements
- Module and Event Planning Enhancements
- Progression Enhancements
- Correspondence Enhancements
- Degree Audits Enhancements
- Side panels for Grants Management Grantee and Funds Management

- Customer Connection for SLcM
- Continues improvements for SLcM
- Mobilize key Ul's of key roles of SLcM with Fiori
- SAP Jam integration with SAP SLcM
- Improve HANA performance for SLcM
- HANA for Genome analysis and clinical outcomes
- Student & Learning Analytics by HANA
- OMNI Channel Service Platform

- Continue to mobilize key Ul's of key roles of SAP Student Lifecycle Management with Fiori
- Integration with SuccessFactors Learning
- Continuous improvements on the key/core processes of SAP Student Lifecycle Management
- HANA Enterprise cloud supporting Research
- Research Information System







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## Road map highlights

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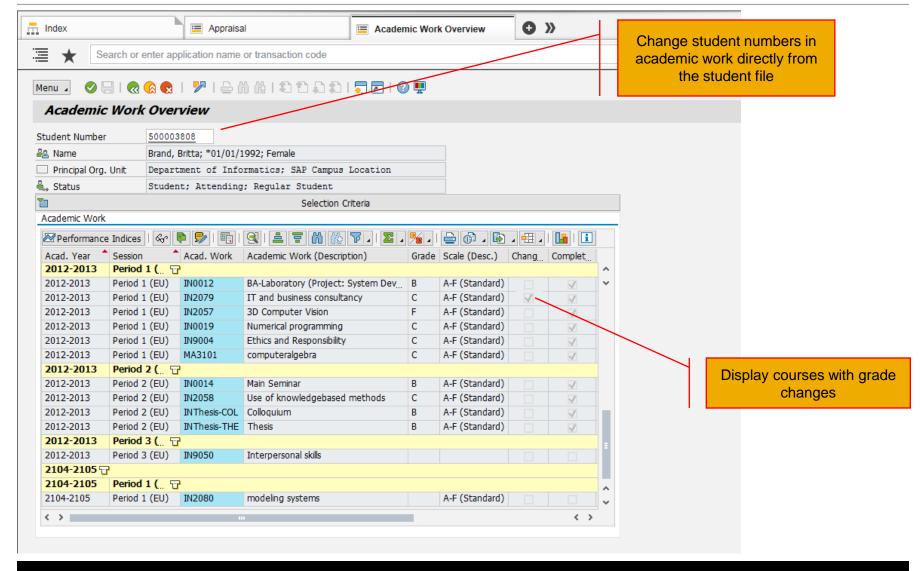
## **Recent Innovations**



Key Needs	Key Innovations
Customer Connection – First Cycle	<ul><li>Student administration</li><li>Academic work</li><li>Degree audit</li></ul>
Continuous Improvements	<ul> <li>Provide mass processing in parts of admission process</li> <li>Enhance Course &amp; event planning</li> <li>Allow further changes in Equivalency determination and include external test results in academic UI</li> <li>Deliver new filter and conditions for degree audit</li> <li>View incomplete course registrations for students via correspondence</li> </ul>
Co-Innovation with development partner	<ul> <li>Enhance extended booking check</li> <li>Statistical reporting for German Universities</li> </ul>

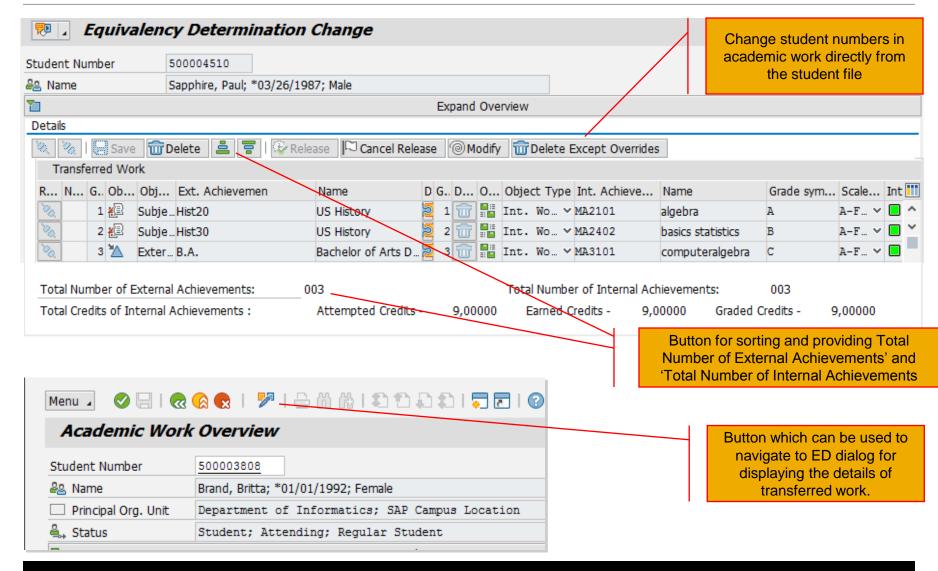
# Enhancements for Student Administration Delivered with EhP7





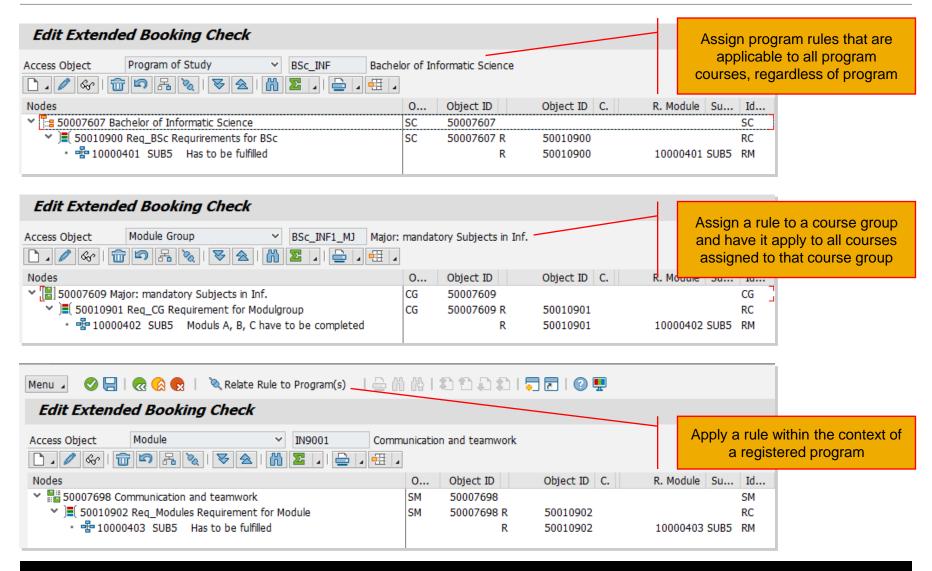
# **Enhancements for Equivalency Determination Delivered with EhP7**





# Extended Course Booking Check Delivered with EhP7





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# **Higher Education & Research**

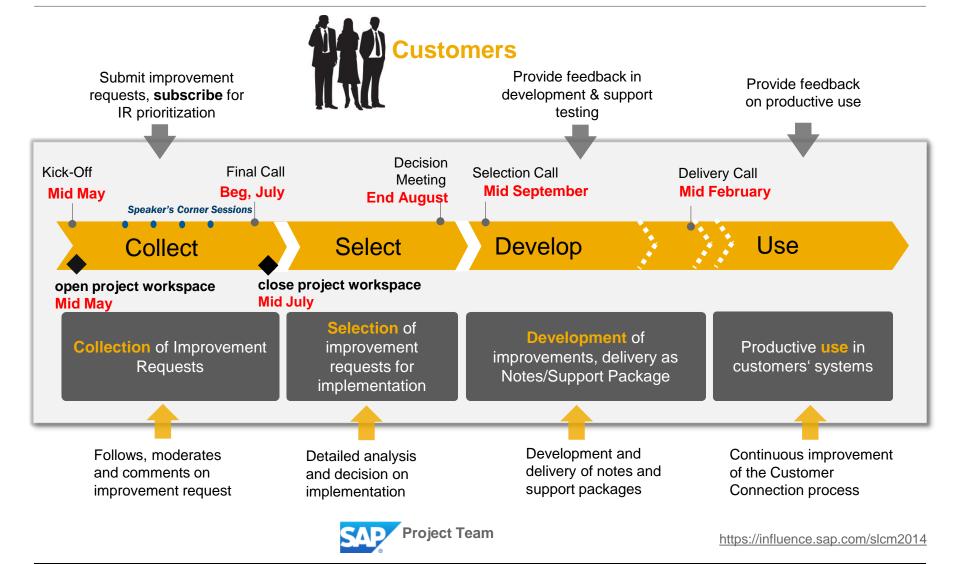
## Planned Innovations



	Key Needs	Key Innovations
	Customer Connection	<ul> <li>Second Customer connection cycle for SLcM</li> <li>Involvement for SLcM customers from all regions</li> </ul>
*	Continuous Improvements	<ul> <li>Mass e-mail communication tool and transactions</li> <li>Extend course-registration user interface and functionality</li> <li>Enhance admission process</li> </ul>
	Mobilize key Ul's of key roles of SLcM with Fiori.	<ul> <li>Appealing and simple UX for SLcM</li> <li>Usable for mobile devices and desktop</li> <li>Involvement of key stakeholders on usage of Fiori technology</li> </ul>
ni taati	Jam Integration in SLcM	<ul> <li>Social Networking for students and professors</li> <li>Collaboration for gathering information and optimizing learning</li> <li>SAP Jam Integration with SAP SLcM</li> </ul>

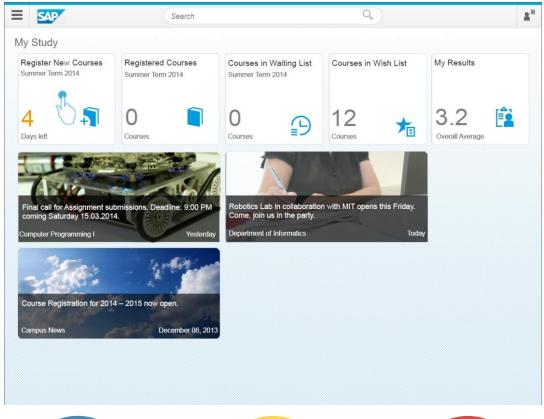
# **Customer Connection Focus Topic project** SLcM 2014





## Mobilize key Ul's of key roles of SLcM with Fiori.















# **Higher Education & Research**

## Planned Innovations



Key Needs	Key Innovations
Suite on HANA for SLcM	Enhancing and optimization of Suite on HANA for SLcM
HANA for Genome Analysis and Student Analytics	<ul> <li>Creation of holistic analytic reports for institution in area of research and healthcare</li> <li>Comprehensive SLCM Analytics offering to drive SLCM, HANA and BOBJ business</li> <li>Close cooperation with partners in USA and Netherland</li> </ul>
OMNI Channel Service Platform	<ul> <li>Flexible Service and UX Strategy for Public Services</li> <li>Provide framework to fulfil industry specific requirements</li> </ul>

# Overview of SAP roadmap for Higher Education & Research Roadmap highlights

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## **Future direction**

## Overview



### Mobilize key UI's of key roles of SAP Student Lifecycle Management with Fiori

- Simplify user interface of SLcM for key roles
- Provide most used scenarios in user friendly modern Fiori technology



#### **SLCM Integration with SuccessFactors Learning**

- Cloud based learning management system
- Simple and easy to use services for all stakeholders



#### HANA Enterprise Cloud supporting Research

- Data analysis for Researchers
- Platform supporting Research solutions



#### **Research Information System**

- Offer a specific information system for researchers
- Include relevant entities and offer analytics and apps via mobile devices



# Information and Innovation



### SAP Service Marketplace



Welcome Silke Jakobi. D037076







□ Feedback

SAP Service Marketplace

Solutions

SAP for Higher Education & Research ...

#### SAP for Higher Education & Research

## SAP for Higher Education and Research

### Enhance Learning and Research

**Quick Link** 

Access SAP for Higher Education & Research directly at

http://service.sap.com

/higher-ed

Today's universities and research institutions face tight budgets and fierce competition. These organizations must improve student performance and retain top students while containing costs and improving research and innovation.

The challenges facing colleges, universities, and research institutions are growing and expanding. Tight budgets and evolving institutional and student demands create a need for technology to innovate and do more with less.

Read more ...



#### SAP Value Map

SAP Value Map for Higher Education and Research »



#### SAP Solution Explorer

Higher Education and Research solutions in detail »

#### SAP.com Assets

- Customer Testimonials
- Resources

#### Technical Information

- Master Guide for Higher Education and Research
- Release information
- Ramp-Up Knowledge Transfer
- Product documentation in SAP Help Portal



#### **SAP Road Map**

SAP Road Map for Higher Education and Research »



#### **High Performance** Applications

SAP HANA resources for Higher Education and Research »



#### Mobile Applications

Integrated Higher Education and Research apps for mobile users »

#### Stay connected.



Exchange with experts on communities and social networks



SAP Higher Education and Research Community

# **Key links for more information**

- https://influence.sap.com/slcm2014
- Roadmaps on SAP Service Marketplace
- SAP Service Marketplace for HER
- SAP's release strategy on SAP Service <u>Marketplace</u>
- Join us on our JAM community for HER customers





# Thank you

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# Appendix



# Overview of SAP road map for Higher Education & Research Road map highlights

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## Customer connection improvements for SLCM



## SAP enhancement package 7 for SAP ERP 6.0

- Student administration
  - Display courses in the activity document
  - Extend the duplicate-check functionality
- Academic work
  - Make performance-indices window bigger and resizable
  - Change student numbers in academic work directly from the student file
  - Display courses with grade changes
  - Manage courses in academic work
- Degree audit
  - Key dates
  - SM/CW-ID
- Event planning Reporting and FM to update "sessions of offering" info type of certain objects

- Enhanced student file and display of courses in activity documents; enhanced student-creation features; and improved checks for duplicates
- Improved performance-index window, flagged courses with grade changes; and ability to change the student number to directly access another student account
- Improved where-used functionality
- Enhanced degree-audit application with ability to maintain key dates and display the object ID of academic course objects
- New mass reports to maintain sessions of offerings

Enhancements to course and event planning



## SAP enhancement package 7 for SAP ERP 6.0

- Offer events on special topics for a specific course without creating an additional event
- View an event schedule type as an icon in the eventplanning application
- Enhance event-offering functionality by creating a course booking for a multiple-event package highlighting a single course
- Enhance the table view for offered events and display the event-schedule type as an icon in the list of event offerings

Enhancements within the equivalency-determination process



## SAP enhancement package 7 for SAP ERP 6.0

- Restore course requirements when released-equivalency determination is cancelled, and maintain external transcripts when equivalency determination is in process
- Create a report to delete or delimit transfer-agreement rules for a delimited internal academic work
- See the details of equivalency determination via the academic-work overview
- Sort student transfers to determine course equivalency; review external transcripts to determine the total number of credits completed

- Restore overridden courses when equivalency determinations are cancelled; maintain external transcripts when determinations are in process
- Provide mass reports; change or delete transferagreement rules for certain delimited, internal academic work
- View the history of used courses and display details of equivalency determination through the academic-work transaction
- Access an enhanced overview of transferred work via additional sort options

Extended course booking check



## SAP enhancement package 7 for SAP ERP 6.0

- Assign program rules that are applicable to all program courses, regardless of program
- Apply a rule within the context of a registered program; for instance, rule X would apply to registered program SC1 but not to program SC2
- Assign a rule to a course group and have it apply to all courses assigned to that course group
- Enhance extended course-booking checks and have the ability to assign a rule either to a program or a course group; apply an assignment rule to all courses within a certain program or a certain group of courses
- Enhance extended course-booking functionality; assign a rule to a program depending on the context of the registered program

### Academic advisor and audit feature



## SAP enhancement package 7 for SAP ERP 6.0

- Show a student's external test results plus the student's file in the academic-advisor user interface
- Copy a program of study using the "copy version" functionality; edit the requirement-profile template

- Enhanced academic-advisor user interface that can now list external test results
- Ability to copy a program and edit the requirementprofile template
- Functionality to copy a version in requirement-profile template

## Degree audit enhancements



## SAP enhancement package 7 for SAP ERP 6.0

- New features for sorting academic work
- SM Sort by course, with the ability to make multiple selections
- SC Sort by program of study
- PER Sort by period or session
- CG Sort by course group, with the ability to make multiple selections
- · New features for checking conditions of the student:
- CG Condition: group of courses
- SP Condition: check specialization from student
- ST Condition: check status from student
- EXT Condition: external qualification
- New features for key figures:
- CNT Number of achieved/booked courses
- GPA Total cumulative grade point average

- Enhanced audit functionality:
- Ability to sort academic work by program of study, year, and session plus provide for multiple selections of courses and course groups
- Additional conditions, such as student specialization, student status, and external qualifications
- More key figures for calculating the number of achieved or scheduled courses plus GPA

## Correspondence enhancement



## SAP enhancement package 7 for SAP ERP 6.0

- New option, called "open courses," that is available for both students and advisors in the student self-services application
- Options to select either program of study or program type
- Ability to view details in the Adobe form, including student number, student name, program of study, and program type and a table with the list of requirements that are not yet completed by the student
- Enhance correspondence with the ability to view incomplete course registrations for students, using the student self-service application
- View student details in an Adobe form, including student number, student name, program of study, and program type, plus a table with the list of requirements that are not yet completed by the student

## Admission and registration



## SAP enhancement package 7 for SAP ERP 6.0

- Create mass reports to withdraw admission applications of certain students
- Provide mass reports to cancel unapproved or rejected admission applications
- Suspend programs of study or specializations during inactive periods
- Enhance admission functionality by providing new mass reports to withdraw admission applications for certain students and to cancel admission applications of students who were never approved or who never enrolled
- Enhance academic structure and allow for changing the status of programs of study or specialization to inactive, without delimiting the object

## Progression enhancements



## SAP enhancement package 7 for SAP ERP 6.0

- Set the check-to date and the valid-from date based on the beginning date of the academic year and session, while executing a manual progression through the student application.
- Enhance progression functionality and provide maintenance functionalities for setting the check-to date and the valid-from date based on the beginning date of the academic year and session, while executing a manual progression through a student application

### Mass e-mail communication tool and transactions



#### **Planned innovations**

#### Scope

- School faculty and administrators can process communications with students, such as notifications and e-mails via workflows and business rules framework (BRF)
- Users can select students, compose texts, add attachments, and send out e-mails en masse or individually

- New feature offers school faculty and administrators the ability to process communications (via workflows, BRFs) with students
- Users can select students, compose texts, add attachments, and send out e-mails en masse or individually

Extend course-registration user interface and functionality



#### **Planned innovations**

#### Scope

- Shows all courses and course plans booked by a student, including the registration cart for all year and all sessions

   in one user interface
- Is integrated in the existing course-registration user interface and in the academic advisor's user interface
- Responds to program changes by transferring the context of the already-booked and successfully completed modules to the new program

- Shows all courses booked by a student and courses student is assigned to via module plan in one user interface; includes the registration cart and is valid for all year and sessions
- Is integrated in the existing course-registration user interface and in the academic advisor's user interface
- Has the ability to respond to changes of program of study by transferring the context of the already-booked and successfully completed modules to the new program of study

## Integration of the admissions interface for Hochschulstart



#### **Planned innovations**

### Scope

- DoSV interface for communication with each university to be offered by the central organization, Hochschulstart, which is responsible for admissions applications for universities in Germany
- Integration of the DoSV process into the admissions process in SAP Student Lifecycle Management
- Creation of a connector for this integration

- Provide a connector to integrate the DoSV process into the admissions process in SAP Student Lifecycle Management
- Report on admissions statistics

## Enhancements to admissions processes



#### **Planned innovations**

#### Scope

- Web-based user interface for admissions applications and overview
- Integrated calculation and generation of quotas and ranking lists
- Admission application that is specific to the prospective student's specialization (such as major and minor)

- Offer an application-management process for onlinebased admissions applications
- Offer a dynamic questionnaire for entering detailed data and uploading documents
- Integrate the online application with to the SAP Student Lifecycle Management application to make sure data is transferred to the student's file
- Provide reports of calculated quotas and ranking lists
- Provide students the option to submit an application that is specific to the student's specialization

## Statistical reporting



#### Planned innovations

#### Scope

Statistical reporting for student administration and student achievements as required at the federal state level in Germany

- Establish a means of statistical reporting for German universities
- Include selected nonmonetary statistics as part of the statistical reporting for German universities, as required at the federal level
- Provide a user interface for registrations, specializations, and qualifications in the student transaction file, external transcripts in the student transaction master data file, plus enhance the user interface for maintaining master data on qualifications and specializations